



We hope you're excited!

Hello Richard,

Hope you are getting excited, your reservation is now confirmed.

Don't forget to read some important information about your tour below;

Order Details:

Order Reference: NDQFHQ48
Order Date: January 07, 2024 14:56
Order Name: Richard Virtue

Tour & Activity Booking Details:

Tour/Activity Provider: Banff Trail Riders
Tour/Activity: Sundance Loop Ride 2hr

Option (if applicable):

Upgrade (if applicable):

Duration: 2 hours
Tickets: 1x Adult and 1x Child
Date: Wednesday Wed 10 Jul, 2024
Start Time: 02:30 PM

Meet Time:	02:00 PM
Meet At:	Banff Trail Riders Stables, 100 Sundance Road, Banff, AB
Notices:	
Booking Notes:	
Inclusions:	A friendly horse for every rider Basic horseback riding instruction Lead and tail guides for your ride Helmet
Usage Instructions:	<ul style="list-style-type: none"> • Riders must wear sturdy closed toed shoes enclosed to the ankle – no open toe shoes or shoes with big heels. • Long pants are recommended for your comfort. • Please note that guests are not permitted to bring a backpack on the ride. • Rides run rain or shine, please dress for the weather.
Booking Terms:	<ul style="list-style-type: none"> • Riders must check in at least 30 minutes prior to departure. • Riders must be at least 8 years old. • Riders aged 17 and under must be accompanied on the ride by a legal guardian. • Riders must weigh less than 230lbs / 104kg, fully dressed (your weight may need to be verified on our scales). • Riders must wear fully enclosed shoes (no heels). • Each rider must be able to speak and understand fluent English. • Riders must be in good physical condition. • Pregnant ladies are required to provide a doctor's note to ride. • Helmets are mandatory and to be worn by all riders. • All adults must sign a waiver prior to the ride, which will be sent through upon booking. A waiver must also be completed by the legal guardian of any child under the age of 18. • Photo ID may be required for identity verification.
Redemption Instructions:	<p>Refunds are not issued if guests are disqualified from riding due to not meeting these requirements.</p> <ul style="list-style-type: none"> • If you booked using a promotion and have not yet selected a ride date, please contact our reservations team when you are ready to book. • You are required to check in at least 30 minutes prior to your ride's scheduled departure time to fill out a waiver and get assigned your horse. The ride will depart as scheduled. Please allow ample time to account for traffic and travel time. No refunds; reschedule based on availability. • View the Google Map for Banff Trail Riders Stables. • Driving Directions to Banff Trail Riders Stables: <ul style="list-style-type: none"> ○ From the Trans Canada Highway drive along Banff Avenue to Downtown.

- Continue south along Banff Avenue to the Bow River Bridge and drive across.
- As soon as you cross the bridge, turn right onto Cave Avenue and drive for 700ms, next turn right onto Sundance Road.
- The Banff Trail Riders Stables is the big red stables at the end of Sundance Road. There is plenty of free parking at the site.
- When you arrive, please check-in for your ride at the office in the east barn where you'll see signs for 'Banff Trail Riders Stables' and 'office'

Questions:

All riders meet the booking terms including: check in time (30 mins prior), minimum age (8), weight limit (230lbs/104kg) and attire (fully enclosed shoes and provided helmet), with no refunds if disqualified from riding.
I Agree

Cancellation Policy:

We require 24 hours notice prior to departure to cancel or change a tour without penalty. Group bookings of 9 or more guests, as well as custom and private bookings, have a 7 day cancellation period. Promotions are non refundable, but will be held in credit without expiry.

Booked By:

Rimrock Resort General Agent

Address: 215 Banff Ave (in the Sundance Mall) / PO Box 1566, Banff AB T1L 1B5

Email: info@banfftours.com

Phone: Locally 1 (403) 760 5007 / North America Toll Free 1 (877) 565-9372

PRIVACY POLICY:

Check out our [Privacy Policy](#) for more information on how we protect and manage your information.

TERMS AND CONDITIONS:

By booking you have agreed to the above Booking Terms and Cancellation Policy. Please read our [Terms and Conditions](#), which includes our cancellation policy information.

We or the supplier reserve the right to cancel tours or change location due to unforeseen circumstances. In the event of a cancellation on our part you will be refunded by Discover Banff Tours. Discover Banff Tours can not be held liable for any injuries, losses or damages in any such way.

