

From: CLARKSON Cara-jean <Cara.Clarkson@rimrockresort.com>
Sent: August 29, 2025 13:18
To: virtue.richard@gmail.com
Cc: GARCELON David; John.mccoll2323@gmail.com; 'Andy McColl'
Subject: RE: Rimrock Confirmation of Booking

Mr. Virtue,

Thank you for catching those errors, my sincere apologies – they should not have occurred and although human-error, I appreciate your kindness in overlooking them.

I have adjusted them below, to ensure you an accurate representation of what you can know we have arranged for you.

Please find your reservation details below:

Reservation Details:

Confirmation Number	544017171
Guest's First Name	Richard
Guest's Last Name	Virtue
Arrival Date	Monday, July 13, 2026
Departure Date	Monday, July 20, 2026
Number of Nights	7
Number of Adults	1
Number of Children	1
Room Type	Deluxe Mountain View, 2 Queen (Terrace requested)
Rate Per Room Per Night	CAD \$999.00 <i>Exclusive of taxes and \$60 daily Resort Experience Fee</i>
Cancellation Policy	1st night charged if canceled after 4pm 30 days prior to arrival
Cancel Date To Avoid Fees	Thursday, 12-Jun, 2025
Cancellation Amount	CAD \$1,110.68 <i>Cancellation fee does not include daily Resort Experience Fee.</i>

Please let me know if there is anything else I can assist with as we lead into your arrival, even if it's just a beautiful picture of the mountains to hold you over until you get here!

In Hospitality,
Cara